



# CERTIFICATE 2024

## Objective

[Forum Ethibel](#) is a Belgian not-for-profit organisation and recognised as an expert in **rating, independent control and certification** of products that meet ethical, societal, ecological and good governance standards. This audit and certification is carried out on behalf of Ressources.

[RESSOURCES](#) is the federation of social economy enterprises active in **waste reduction** through the **recovery, reuse and valorisation** of resources in a **circular economy**.

The Solid'R label is an ethical label for companies within the **social economy sector** active in the recycling, collection and sale of **second hand textiles and goods**. The label was created to differentiate from private players in the reuse and recycling market. RESSOURCES launched the Solid'R label for organisations that voluntarily respect certain ethical and solidarity principles and are audited annually. In 2018, Solid'R has been launched on **European level** in order to promote these solidarity principles and to apply the social economic criteria. In 2024, Solid'R reviewed their criteria to make them more inclusive for the European context. Find the criteria on the next page.

## Verification

### Fleur service social asbl

Part of Group Terre, the mission of Fleur is to support people in precarious situations in (re)building their life. The organisation realizes this by providing services of housing, social services and socio-professional activities through the recollection, recovery and reuse of second hand goods. Given their small size and social embedding, the organisation is easily accessible, both for employees as for the beneficiaries.



### Scope

Practical information regarding audit:

- Type:
  - On Site
  - Remote
- Date: 21 November 2024

Criteria(*)	CONTROL
1. Social purpose	✓
2. Managerial Autonomy	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Voluntary -based and open-based membership	✓
6. Democratic control	✓
7. Transparency & communication	✓
8. honest and with moral integrity	✓

*Certificate legend: Green for compliance, Orange for caution, Red for breach.*

### General remarks:

**Activities:** Fleur asbl is an organisation that focuses on social employment through recycling activities; moving services, and activities in the second-hand clothing such as collecting, sorting and selling clothes.

**Employees:** They collaborate with the CPAS to welcome employees under art. 60 (Belgian legislation) that work with them for one to two years. The organisation is member of Groupe Terre, an umbrella organisation that supports several organisations active in the circular and social economy. Once a month, the employees are informed about the results and strategic choices of the organisation. Workers are trained in participative management and have access to other training (individual or collective) depending on identified needs. However, no training other than participative management was organized this year. We consider this to be an area for improvement.

**Governance:** The general assembly is composed of actors related to group Terre. The 'one person one vote'-principle is applied for members. All employees are invited to the general meeting of the Terre group, where they have one vote. An annual meeting is held with employees and the Board of Directors of Fleur to decide on the association's strategic orientations.

*Documentation and additional information was transparently shared with the auditor.*

## Result

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2023, the **activities of Fleur asbl are compliant** with SOLID'R Ethical Charter that is based on the **European criteria of social economy**.

Date: 21/11/2024

Forum ETHIBEL asbl,



Jérôme Voglaire  
Research officer



Kenny Frederickx,  
Director



## Notification

### Societal value

The principles and criteria queried and checked during the audit are set out by RESSOURCES. The importance of this audit is to make the public aware of the ethical, social and ecological principles that the organisation in question strives entirely voluntarily.

Based on the audit and the resulting certificate, RESSOURCES determines whether the Solid'R label could be assigned to the concerning organisation (or not).

### Procedure

Organisations that want to receive the Solid'R label for the **first time** are subject to an on-site audit. In the following years, a **remote audit** is carried out.

For 'old' member organisations, an on-site audit will be organised **every three years**. For the smallest organisations this is replaced by a skype call. This is important to discuss whether new developments or changes have taken place in terms of vision, strategy or long-term objectives.

By alternating on site audits and remote audits, a balance is respected between maintaining **in-depth views** about the organisations and pursuing **cost-efficiency**.

### Commitments and underlying indicators (\*):

Commitment	Criteria
<b>Commitment 1:</b> Social purpose	<ul style="list-style-type: none"> <li>The social goals are defined and the way of meeting them is evaluated at least once a year (activity or management report)</li> <li>Limitation of the return on Capital to a dividend must not exceed SE national limitation. If such international limit doesn't exist, capital remuneration can't exceed European inflation rate of consumption prices.</li> <li>In case of commercial companies shares transfer, their revaluation in relation to the nominal value may not exceed the rate of inflation of the European consumption prices.</li> <li>In the event of cessation of activity, the net assets may not be distributed among the associates, partners or cooperators in any case, but must be transferred to a social economy company.</li> </ul>
<b>Commitment 2:</b> Managerial Autonomy	<ul style="list-style-type: none"> <li>The majority of the shares or votes, at the general meeting, can not be held by one or more public or capital / private sector partners. Otherwise, workers have a blocking minority at the general assembly.</li> </ul>
<b>Commitment 3:</b> Sustainable development	<ul style="list-style-type: none"> <li>Surplus Assignment in priority to the reserve or equity funds, investments for the maintenance of the production tool and the improvement of working conditions, and support of social goals</li> <li>No gross remuneration (statutory and extra-legal benefits included) nor billing for freelance (in case of freelance management) greater than 5 times the structure lowest salary.</li> </ul>
<b>Commitment 4:</b> Own interest versus general interest	<ul style="list-style-type: none"> <li>Compliance with the social, tax and environmental legislation</li> </ul>
<b>Commitment 5:</b> Voluntary-based and open-based membership	<ul style="list-style-type: none"> <li>No restrictions may be applied to the admission of a partner, worker or staff member for political, philosophical or religious reasons</li> </ul>
<b>Commitment 6:</b> Democratic control	<ul style="list-style-type: none"> <li>No physical person can hold more than 50% of the capital</li> <li>The general meeting decisions are taken according to the rule "one person, one vote" or, in case of '1 share/1 vote", by limiting the votive power to 49,5%.</li> <li>The workers are represented at the GA : <ul style="list-style-type: none"> <li>- either they are invited to be a member,</li> <li>- either shares, at a price defined by national legislation relating to the ES, are accessible to them,</li> <li>- or by any other ways.</li> </ul> </li> <li>Workers are regularly informed and consulted on the results of the organization and its strategic choices.</li> <li>Workers have the opportunity to attend training courses in their interest and in the interest of their organization</li> </ul>
<b>Commitment 7:</b> Transparency and communication	<ul style="list-style-type: none"> <li>Keep regular accounts / financial statements and prepare the statutory annual accounts: Presentation of annual accounts including balance sheets as well as profit and loss</li> <li>Transparency concerning the means used (provenance and allocation): The quantity of resources used as well as their origin (s) and their assignment (s) according to specific objectives, must be able to be determined in financial reports, completed if necessary with comments, and within activities report,</li> <li>This annual activity report is made available on the enterprise website.</li> </ul>
<b>Commitment 8:</b> honest and with moral integrity	<ul style="list-style-type: none"> <li>To guard against fraud and malfeasance, and to make sure that the structure is honest</li> </ul>